

SHEQ POLICY STATEMENT

It is the policy of SOGEA SATOM South Africa (SOSA S.A) that through the adoption and effective implementation of the Integrated Management System (ISO 9001:2015 – Quality Management System, OHSAS 18001:2007 – Occupational Health & Safety, and ISO 14001:2015 – Environmental Management System), we endeavour to provide the best quality pre-cast concrete products, HDPE pipes and construction and rehabilitation of new and existing pipeline infrastructure respectively, in Southern Africa.

SOSA S.A strives to provide products and services that always meet and where possible, exceed both business objectives and customer requirements. This can be achieved through:

- Satisfying applicable requirements by ensuring that customer and applicable SHEQ statutory and regulatory requirements are determined understood and consistently met.
- Understanding the requirements of all interested parties so that our products and services can be delivered in a timely and professional manner.
- Ensuring that all processes employed by SOSA S.A to deliver products and services are determined, resourced appropriately, monitored and measured with the goal of improving them.
- Continual improvement of the SHEQ Management System by ensuring the risks and opportunities are determined and addressed and the focus on enhancing customer satisfaction, environmental and safety performance is maintained.
- Taking accountability for the effectiveness of the Safety Health Environment and Quality Management System.
- Ensuring that the SHEQ policy and objectives are established, and they reflect the context and strategic direction of SOSA S.A.
- Committing to enhancing customer experience while preventing injuries and ill-health among our employees and protecting the environment in which we operate, through pollution prevention and waste reduction.

Safety

SOSA S.A management is guided by the “Zero Tolerance” principle and commits to continue improvements in health and safety. We endeavour to follow the Sogea Satom Prevention Policy and Golden Rules, Vinci’s Construction’s Safety Culture, and adhering to the APAP (Annual Prevention Actions Plan).

Quality

SOSA S.A should reach zero customer complaints and ensure on-time customer deliveries of products that meet customer expectations. All our products must be ready for dispatch in our stockyard at any time. Goods must be controlled and approved by production and quality departments.

HR

We commit to ensuring that all SOSA S.A employees meet the competence requirements for their area of work through education, training, or experience, where appropriate.

Production

SOSA S.A production management is committed to continue improving productivity, quality and safety. Development, improvement and innovation must be always implemented in a cost effective way in order to be more competitive.

Marketing

SOSA S.A commits to building and maintaining strong relationships with our current or new customers.

Signed on the **1st day of January 2017** by:

Mr. Louis Xavier HAVARD
General Manager